

Bays Farm Bed & Breakfast, Forward Green, Suffolk

Disability Access Statement

Bays Farm welcomes people with disabilities and has developed the following Access Statement to address some of the more common issues that disabled people face.

This access statement is intended to provide additional information for all guests who wish to attend the Bays Farm Bed and Breakfast. Recognition has been given to include guests with an impairment, which could include: Mobility, Sight, Hearing, Learning Disabilities or any other hidden impairment.

Bays Farm aims to ensure that all guests and others who use, or assist in, the provision of our services – whether they have a mobility difficulty, a visual impairment, are deaf or hard of hearing, are deaf blind, have a speech impairment or difficulty, have a learning difficulty or mental health disability, use a wheelchair, cane, walking frame or crutches, or have any other disability – are treated equally and according to their needs.

We request that anyone wishing to make an enquiry or booking inform us of any special needs or disabilities that they may have in order for us to meet any personal requirements. We have been trained appropriately to assist disabled guests with empathy.

The Bays Farm car park is on a level surface to the front of the property with access to the house very close. Help with luggage is available.

The lounge and dining room are situated on the ground floor.

The 3 bedrooms in the house and the Hayloft are on the first floor and accessed by a staircase with shallow steps. The Shepherd's Hut is accessed by 5 steps.

Cordless kettles, clock radios and remote controls for the television are provided.

All rooms are en suite with showers/toilets and wash-hand basins, with good lighting. 1 bedroom has a full bathroom with shower over bath.

Assistance dogs are welcome. Free run area available.

Special requirements should be discussed when making a reservation and all reasonable attempts will be made to meet these.

Mobile phone reception and free WiFi is good.